



MEMBERSHIP RULES & GUIDELINES

- **10 - 15% Discount on ALL Oribe & Skin Products. Available for all levels.**
- No other discounts or promotions can be used in addition to the membership
- Additional costs may be applied for longer hair, additional time, and additional color
- Additional color services (balayage, ombre, foils, etc) are not included in the memberships and will be charged the day of that service
- Single process color services may be substituted for another color service ONLY. The difference of the service must be paid the same day. There is no discount on the difference
- All memberships are to Oksana Salon & Spa not to a specific stylist
- Unused services can not be rolled over to the next year (or the next month)
- Oksana Salon & Spa memberships are based on 1 visit per month per service OTHER THAN one full set of eyelash per year
- Membership can not be used by family members, friends, etc. UNLESS the complimentary blow dry is being used
- Payments will recur monthly



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- No shows will be charged that months visit
- Contract will automatically renew yearly
- Can cancel membership with a 30 day written notice or at Manager/Owner approval (must pay 1 month cancellation fee)
- Cancellations are treated the same way as in our policies
- Standing appointments will not be offered the membership price
- Clients have the option to pay in full for the year
- Clients will be allowed to freeze their membership once at no cost for no more than 3 months
- If a client would like to upgrade to the next level during their membership they will be allowed to do so with a new updated contract. Contract will be renewed for another 12 months.
- Clients may receive complimentary blow dries when they refer clients to our membership program
- Complimentary blow dries may be passed along to a friend or family member